



UNITED STATES MARINE CORPS
MARINE CORPS RECRUIT DEPOT/WESTERN RECRUITING REGION
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SAN DIEGO, CALIFORNIA 92140-5001

DepO 10120.15C
4D
22 JUL 1996

DEPOT ORDER 10120.15C

From: Commanding General
To: Distribution List

Subj: MANUFACTURING DEFECTS IN UNIFORM CLOTHING ITEMS

Ref: (a) TM 10120-15/1 (NOTAL)
(b) MCO 4855.10B (NOTAL)

1. Purpose. To establish procedures for exchanging and managing items of individual uniform clothing with manufacturer's defects purchased or issued from the Retail Clothing Outlet (RCO), Service and Supply Division, Marine Corps Recruit Depot/WRR, San Diego, California.

2. Cancellation. DepO 10120.15B

3. Background

a. The procurement and inspection of all Marine Corps uniform clothing items is accomplished by the Defense Personnel Support Center (DPSC), Philadelphia, PA. The references are germane. Albeit the DPSC builds quality control checks into the procurement process, because of the large quantity of uniforms procured, occasionally a small percentage of uniforms will be issued with manufacturer's defects.

b. For information, manufacturer's defects are categorized as either major or minor. Chapter 4 of reference (a) provides a list of what constitutes major defects for men's and women's clothing and should be used as an inspection guide to effect exchange. This reference is available in the RCO for review.

c. Therefore, it is incumbent upon appropriate supervisory personnel to familiarize themselves with reference (a) and thoroughly inspect all subordinate uniform clothing items at the time of sale or issue, and to report defects to the RCO within 30 days. The RCO Officer will inspect all returned clothing to determine the nature of the defect, immediately effect replacement--if appropriate--at no cost to the individual, and report defects found in clothing to DPSC to support their quality control standards and assurance programs.

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4. Action

a. Depot Retail Clothing Outlet (RCO) Officer

(1) Inspect all stocks of uniform clothing prior to sale or issue, and segregate defective uniform clothing items from stock.

(2) Repair--at government expense (use local tailors)--those items presenting minor defects. Return repaired items of uniform clothing to stock, and sell or issue as appropriate.

(3) Report to the DPSC--via a Quality Deficiency Report (QDR), SF 368 (reference [b] applies)-- items of uniform clothing with major defects--or when minor defects exist in significant quantities--that affect the desired appearance and/or serviceability of the garment(s).

(4) Store and safeguard stocks of defective uniform clothing items pending disposition instructions from the Marine Corps Logistics Base, Albany, Georgia.

(5) Exchange policy:

(a) Day of sale or issue: Exchange items of uniform clothing with major defects for a serviceable like item. (Note: no paperwork required if the exchange is effected on the day of sale or issue).

(b) Within 30 working days of sale or issue: Exchange items of uniform clothing with major defects for a serviceable like item when requested--in writing--by the individual's commanding officer or designated representative. All requests must contain the name, SSN, unit of individual concerned, date of issue/sale, and item description.

b. Commanding Officers

(1) Ensure supervisory personnel are sufficiently knowledgeable of the contents of reference (a) with regard to what constitutes major or minor manufacturing defects in uniform clothing. Reference (a) is available at the RCO for review.

(2) Report all defects of uniform clothing to the Depot RCO Officer within 30 working days of sale or issue to subordinates.



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Chief of Staff